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**Friends and Family Test - Responses September 2015**

We received a total of 33 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 14

Likely 12

Neither likely or unlikely 4

Unlikely 0

Extremely unlikely 3

Below are some of the comments out of these 33 forms

**Positive**

I think this practice is fantastic

I would recommend this practice to anyone

**Negative**

The prescription telephone service would be better if there was an extra hour in the morning and night

Patient appointments possibly on a weekend or early evening for people who work shift patterns

All responses are available upon request.