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**Friends and Family Test - Responses October 2016**

We received a total of 135 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 102

Likely 28

Neither likely or unlikely 5

Unlikely 0

Extremely unlikely 0

Below are some of the comments out of these 135 forms

**Positive**

All staff very helpful and pleasant

Been with the surgery over 25 years & completely satisfied

Doctors and Nurses are so caring

Nothing to improve fantastic staff

Exellent surgery, no complaints

Always found the practice extremely helpful

**Negative (or could be improved)**

It would be good if I could see the same GP on every visit

Not repeating diabetes bloods so often

Appointments made in advance to be more readily available

Doctors available on a weekend

Waiting times for appointments

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